GOVERNMENT OF INDIA
PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:2749
ANSWERED ON:09.08.2000
MANAGEMENT STUDIES
M. JAGANNATH

Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether the Management Studies are being conducted by the Ministryin various areas to improve the systems and procedures of Government functioning on regular basis;

(b) if so, the details of such studies conducted during each of the last three years;

(c) the impact of these studies in promoting efficiency and work-culture in administration;

(d) the areas likely to be targeted for study in the next few years in the wake of rationalisation and restructure of Ministries/Departments due to globalisation of Indian economy;

(e) if so, the details thereof; and

(f) if not, the reasons therefor?

Answer

THE MINISTER OF STATE FOR DEPARTMENT OF ADMINISTRATIVE REFORMS AND PUBLIC GRIEVANCES IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI ARUN SHOURIE)

(a): Yes, Sir.

(b): The details of the Management Studies conducted during the last three years are given in the Statement annexed.

(c): The observations/recommendations made in the Management Studies are sent to the respective Ministries/Departments for implementation. This Department undertakes impact studies in respect of certain Studies to assess the extent of implementation of the observations/recommendations made in the Management Studies. There is no doubt that the observations/recommendations are made with a view to promote efficiency by reducing delays, improving coordination amongst various public and staff dealing agencies, creating a healthy work culture etc. However, it is not feasible to quantify the improvements effected as a result of implementation of the recommendations in the Management Studies.

(d), (e) & (f): The agenda for management studies is drawn up on the basis of specific problems of administration which are either referred to the Department by a Government organisation or selected by it suo moto as part of its annual action plan and in the context of its overall priorities. The areas targeted for future studies in the wake of rationalisation and restructuring of governmental processes and procedures are: recruitment rules, financial procedures, appointments to senior positions, vigilance procedures, service litigation etc.

STATEMENTREFERREDTO IN REPLY TO PART (b) OFTHELOKSABHA UNSTARRED QUESTION NO.2749 FOR ANSWE ON 9.8.2000

Management Studies conducted by the Department of Administrative Reformsand Public Grievances during 1997-98, 1998-99 and 1999-2000

1997-98

- Study on Restructuring the Government and Workforce Size Controlfollowing the recommendations of the Fifth Central Pay Commission. The study covered the Ministries of Human Resource Development, Industry, Rural Development and Power.

- Study on the organisational aspects of Government of India Stationery Office, Calcutta.

- Availability of Educational Loan from Banks.

- Study on effectiveness of the Centralised Accident and Trauma Services in Delhi.

- Study on Court cases against the Government in Central Board of Excise and Customs.

- Study on Monitoring of Government Aided NGO Projects.

- Review of educational qualifications prescribed for various Group B and C posts in the Central Government, recruitment to which is done through open competitive examinations conducted by the Staff Selection Commission.

- Review of procedure for the conduct of Clerks Grade Examination by Staff Selection Commission.

1998-99

- Scheme of Urban Micro-Enterprises under Nehru Rozgar Yojana - An Evaluation study report.

- Study Report on vigilance set up in Central Public Sector undertakings.

- Study Report on the procedure for adoption of children in India.

- Impact of decentralisation of ad-hoc purchases of Directorate General, Supplies and Disposal.

1999-2000

- Procedure for Refund of Security Deposits of Individual Emigrants - An Impact Study.